



Financial Services
Customer Service Division
825 W. Irving Boulevard
Irving, TX 75060
www.cityofirving.org

REQUEST BY ELDERLY PERSON FOR DELAY OF PAYMENT DUE DATE

To better serve our customers and in accordance with provisions of Section 182 of the Texas Utilities Code, the City of Irving offers the above referenced program to residential customers 60 years of age or older occupying the entire premises for which the delay is requested. This program allows qualifying customers to delay the payment due date, without penalty, of their utility bill **until the 25th day after the date on which the bill is mailed.**

You may request a delay for your most recent utility bill or your most recent utility bill and all subsequent utility bills. Unless you specify otherwise in the comments section below, we will assume that this request is to include your most recent utility bill and all subsequent utility bills.

I, the undersigned, understand that, upon approval of this request, the City of Irving will allow me to delay the payment of my utility bill until the 25th day after the date on which the bill is mailed. I further understand that the date the bill is mailed is indicated by the "Billing Date" noted on my utility bill and that my payment must be received by the City of Irving no later than 25 days after the "Billing Date" in order for my account not to be penalized.

Signature

Date

Name As It Appears on City of Irving Account

Account Number

Service Address

Primary Phone Number

Comments:

The City of Irving requires the applicant to present reasonable proof that he or she is 60 years of age or older. Therefore you will either need to present this application along with your State of Texas driver's license or identification in person at 825 West Irving Boulevard, Irving, TX or mail your request to City of Irving – Utility Billing, PO Box 152288, Irving, TX 75015-2288 with a copy of your Texas driver's license or identification enclosed.

To be completed by City of Irving staff only.

Approved By: _____ Date: _____ Account Noted/ Revised: _____