



Financial Services
 Customer Service Division
 825 W. Irving Boulevard
 Irving, TX 75060
 972 721-2411
 www.cityofirving.org

REQUEST FOR METER TEST

In accordance with Chapter 52 of the City's Code of Criminal and Civil Ordinances, any customer "has the right to demand that the meter through which water is being furnished be examined and tested for accuracy. Such consumer shall make application in writing and with such application shall agree to a fee of forty dollars (\$40.00) to be added to the consumer's water bill. In the event such inspection reveals said meter was registering inaccurately, said forty dollars (\$40.00) shall be waived and adjustment made for the inaccurate reading".

A written request for the meter to be tested must be received prior to the test and a testing fee, set by resolution of Council, will be added to the customer's water bill prior to testing. If testing shows that the meter was not functioning within standards set forth by the American Water Works Association (AWWA), the testing fee will be credited back to the account.

I the undersigned, in accordance with the above referenced City of Irving Ordinance, am submitting this official written request to have the meter supplying water to my premises tested for accuracy. I understand that a charge will be added to my water bill for the costs incurred by the City, which will only be refunded if the test proves the meter is not functioning in accordance with standards set forth by the American Water Works Association. By submitting the Request for Meter Test form, I agree to pay for any and all applicable costs.

Signature

Date

Name As It Appears on City of Irving Account

Account Number

Service Address

Primary Phone Number

A customer service representative with the City of Irving will contact you, via the phone number provided, within two (2) business days regarding the final test results once the results are received.

To be completed by City of Irving staff only.

Entered By: _____

Date: _____

Account Noted/Revised: _____