



IRVING



Dear Customer:

The Parks and Recreation Department is committed to improving the services provided to our customers. In order to achieve our goal we need your assistance.

Staff would ask that you provide us an indication of your satisfaction level by completing the survey on the back of this card.

The survey results will be utilized to improve our service delivery as we strive to enhance our community's quality of life and provide you with the highest quality recreation experiences possible.

Thank you for your time and assistance.

Paul Gooch, Director
Parks and Recreation

Website Address: www.ci.irving.tx.us/ParksRec/
Hours of Operation: Monday-Friday 8am-5pm
Customer Service/Voicemail after 5pm 972-721-2501



IRVING PARKS AND RECREATION DEPARTMENT SURVEY



	Excellent	Good	Average	Poor	Very Poor
1. How would you rate the staff courtesy and assistance at the Recreation Center?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. How would you rate the variety of programs at the Recreation Center?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. How would you rate the availability of classes at the Recreation Center?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. How would you rate the cost of classes at the Recreation Center?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. How would you rate the operating hours of the Recreation Center?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. How would you rate the quality of class instruction?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. How would you rate the overall service and programs at the Recreation Center?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. Which Center do you use the most? Austin Cimarron Houston Lamar Lee HSC Mustang NW
 Senter West Lively Pointe

COMMENTS: _____
