Goal 1 Financial Sustainability
- Contain costs and improve operational efficiency.
- Maintain adequate financial reserves.
- Devote and deploy a long-range financial planning process.
- Establish appropriate equipment replacement funding levels.
- Manage long-term pension liabilities.

Highlights
The city developed a 15-year financial projection titled "Funding Our Future 2030." The purpose of the plan is to understand the city’s long-term financial outlook. To accomplish this, "Funding Our Future 2030" consolidates financial and operational data currently contained in a variety of sources into a single report that communicates the city’s current financial state and overall financial direction. Financial policy recommendations based on the long-term financial plan were reviewed and discussed throughout the year.

The adopted budget projects revenues and expenditures required to sustain or improve service levels, and presents a structurally balanced budget where operating costs are paid from operating revenues to maintain fund balances. It addresses capital needs for the present and future. This strong financial management approach has allowed the city to endure economic ups and downs with resiliency.

By the Numbers
- 32 years the city has received the Government Finance Officers Association (GFOA) Certificate of Achievement for Excellence in Financial Reporting.
- 28 years the city has received the GFOA Distinguished Budget Presentation Award.

Goal 2 Systematic Infrastructure Investment
- Secure a reliable water supply.
- Develop and fund an aggressive multiyear capital improvement program.
- Expand, extend and maintain the thoroughfare network.
- Maintain and extend water, wastewater and storm water systems.
- Support strategic investments in city facilities.

Highlights
Placing emphasis on infrastructure, the city had $270.5 million in capital improvement projects underway at the end of 2016. Funding supports the reconstruction and expansion of three major thoroughfares; infrastructure improvements and renovations,, relocations to neighborhood parks, construction of Fire Station No. 12 and the Fire Training Facility, and the construction of the Irving Ice Factory.

Relocation of the Jamison Water Supply Line along MacArthur Boulevard from State Highway 183 to Graueyler Road was completed. The Jamison line serves the southern part of the city through the MacArthur Pump Station. It also provides water to the City of Grand Prairie, which participates in the funding of this construction. The line had to be relocated before the expansion of State Highway 183 could begin.

The city continues to manage construction for city utilities related to Midmotex Express, a massive multiyear Texas Department of Transportation improvement project that affects people traveling through Irving on three highways: State Highway 183, State Highway 114 and Loop 12. The scope includes reconstructing portions of Frontage roads and general purpose lanes, and building one TXDOT toll-managed lane in each direction. The project is expected to be complete in 2018.

The city completed a pavement management assessment program in order to inventory existing street assets, which resulted in a stated rating for major and secondary road conditions for long-term maintenance of the roadway infrastructure network. This information will be used to assist in prioritizing street maintenance projects and capital improvements.

The Hunter Fermel Landfill Scale House and Office Complex was completed to provide updated office and maintenance of the roadway infrastructure network. This information will be used to assist in prioritizing street maintenance projects and capital improvements.

By the Numbers
- $8.7 million accepted in donated assets from private development
- 550 center line miles of streets in the city
- 25 capital improvement projects under construction at the end of September 2016

Goal 3 Vibrant Economy
- Promote revitalization of targeted areas.
- Create a thriving downtown.
- Develop a comprehensive economic development strategy and funding model.
- Complete “signature projects” (i.e., the former stadium site, Heritage Center and Las Colinas Urban Center).
- Effectively plan and manage land use.

Highlights
The city’s continued focus on economic development has made Irving a leading international business center in America. The city’s efforts on these goals and objectives in 2016 and will continue for the next few years. Envision a look at many of the accomplishments achieved in 2016 in this special Year in Review insert.

Pioneer Natural Resources has committed to move almost 1,100 people from Fort Worth, Texas to Irving by 2018.

The Water Street Development, located in the center of the Las Colinas Urban Center, is a mixed-use project that includes approximately 300 to 350 luxury apartments and more than 50,000 square feet of retail shops and restaurants. Several already announced restaurants include: The Londoner Pub, Planet Sub, Main Street Bistro & Bakery, Olive Garden, and Testoster Food Burger Co. The project will include a park for special events and public pathways with access to Lake Carolyn.

The Convention Center Hotel is a key component of the city’s Convention Center District, which includes the Irving Music Factory and the Irving Convention Center. A master development agreement was approved by the City Council in June 2016. The hotel is expected to reach its 200-room milestone and open next year, which is projected to include 1,000 square-foot ballroom and conference space.

After almost two years of community design workshops, public surveys, interviews with community leaders and neighborhood representatives at numerous events and forums, and feedback from the advisory committee and the Planning and Zoning Commission, the Imagine Irving Comprehensive Plan is tentatively scheduled for adoption by the City Council in Fall 2017.

The Imagine Irving Plan provides policy guidelines for the next 20 to 30 years in virtually all areas of city operations, including land and urban design; housing and neighborhoods; transportation; infrastructure; parks, trails and open space; economic development; conservation, sustainability and green infrastructure; waste management; recycling; communications and technology; public safety; community amenities; fiscal security; poverty, health and education; environmental realism; and urban area planning.

By the Numbers
- 2,016 days as of June 23, 2016, that the city has maintained its six-year maximum goal for completing plan reviews for commercial construction.
- 141,731 building permits issued.
- 14,251 building permits issued.
- 2,016 days as of June 23, 2016, that the city has maintained its six-year maximum goal for completing plan reviews for commercial construction.
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Construction began on the Irving Music Factory, an 85,000-square-foot entertainment complex that will be adjacent to the Irving Convention Center and the Convention Center Hotel in the Las Colinas Urban Center. The venue includes an 8,000-seat amphitheater, four VIP parking garage, restaurants, office tower and retail space. The facility’s entertainment complex will attract patrons from across the North Texas region, as well as those in town attending conferences. Additionally, it will provide Irving residents and visitors a place to visit, dine and enjoy entertainment.

For instance, 114,251 building permits were issued in 2016. The city has received the GFOA Certificate of Achievement for Excellence in Financial Reporting for 28 consecutive years, the GFOA Distinguished Budget Presentation Award for 32 consecutive years.

$8.7 million accepted in donated assets from private development

142,511 building permits issued.

2,016 days as of June 23, 2016, that the city has maintained its six-year maximum goal for completing plan reviews for commercial construction.

92 percent commercial properties occupied in Irving
Since the adoption of the city’s first strategic plan, the value of strategic planning has been proven. Resident satisfaction with code enforcement, the appearance of the city, quality of life and other indicators of success have risen. Irving continues to enhance recreational and cultural opportunities to provide residents with a variety of special events and programs that families can enjoy. All of these improvements have resulted in a heightened quality of life for Irving residents. Through the strategic plan, the city is able to stay focused on what is most important to Irving citizens and what drives advancement in the areas that matter most.

In order to identify the community’s desired direction and the steps necessary to execute that vision for the future, the City Council created a new strategic plan in 2015, identifying six strategic goals and 25 objectives that support the attainment of those goals. City staff has focused its efforts on these goals and objectives in 2016 and will do so for the next few years. Enjoy a look at many of the accomplishments achieved in 2016 in this special Year in Review insert.

Goal 4 Service Excellence

- Safeguard public safety, security and health
- Leverage information technology to drive efficient and responsive service delivery
- Improve community appearance and protect neighborhood integrity
- Clearly define service levels and the associated resource requirements
- Implement enhancements to cultural and recreational facilities

Highlights

The City of Irving experienced its 11th consecutive year of crime rate reduction for calendar year 2015. The continued decrease is due to the Police Department’s focus on areas of high crime and emerging crime trends. Since 2004, Irving has seen an overall decreased crime rate of more than 40 percent. The reduction includes a 49 percent decrease in the property crime rate and a 51 percent drop in the violent crime rate. The overall crime rate dropped by 56 percent since the 2014-calendar year according to data from the Uniform Crime Reporting program.

The city opened the Criminal Intelligence Center, intended to serve as an aid in criminal investigations, crime analysis and offender intelligence, both within and outside the department. The center functions as an intelligence center to gather, analyze and distribute criminal intelligence information.

The tenth frontline ambulance was placed into service in order to decrease response times within the northwest district. Fire Station No. 1 has more than 4,000 medical calls per calendar year in its response district.

Irving Animal Services held its third Clear the Shelter event on July 23. During the special adoption event, adoption fees were waived in an effort to find homes for all of the adoption-ready animals. The summer months tend to have the highest numbers of relinquished and surrendered animals, putting a strain on shelter resources. This year’s event was a greater success than the past two years. In the month of June, 279 animals were adopted, including all dogs in the shelter.

Operation Saturation, a unique, innovative concept to improve code enforcement, was implemented. This approach created a dedicated team tasked with identifying and enforcing code violations. In most cases, a “thank you” door hanger was placed as notification that the property has been reviewed. Operation Saturation, a unique, innovative concept to improve code enforcement, was implemented. This approach created a dedicated team tasked with evaluating every property in the city for code violations. In most cases, a “thank you” door hanger was placed as notification that the property has been reviewed. In most cases, a “thank you” door hanger was placed as notification that the property has been reviewed. In most cases, a “thank you” door hanger was placed as notification that the property has been reviewed. In most cases, a “thank you” door hanger was placed as notification that the property has been reviewed. In most cases, a “thank you” door hanger was placed as notification that the property has been reviewed. In most cases, a “thank you” door hanger was placed as notification that the property has been reviewed. In most cases, a “thank you” door hanger was placed as notification that the property has been reviewed. In most cases, a “thank you” door hanger was placed as notification that the property has been reviewed. In most cases, a “thank you” door hanger was placed as notification that the property has been reviewed. In most cases, a “thank you” door hanger was placed as notification that the property has been reviewed. In most cases, a “thank you” door hanger was placed as notification that the property has been reviewed. In most cases, a “thank you” door hanger was placed as notification that the property has been reviewed. In most cases, a “thank you” door hanger was placed as notification that the property has been reviewed.