



NEWS RELEASE



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City of Irving's Code Enforcement Department Receives Top National Award

(IRVING, TEXAS) — Code Department of the Year. The American Association of Code Enforcement bestowed that honor upon the city of Irving's Code Enforcement Department during the national organization's recent annual conference.

"Code enforcement is vital to all cities," says Irving City Manager Chris Hillman. "Our code team works to enforce the ordinances that keep our city safe, clean and beautiful and to help ensure property values and the city's image are protected."

Vacant buildings, trash, tall grass and weeds, and inoperable vehicles are all issues Irving's Code Department addresses.

Last year, the city's code department initiated an innovative citywide program called "Operation Saturation" where a team of inspectors systematically canvassed the entire city address-by-address. They hung "thank you" door hangers on code compliant properties, while noncompliant properties were subject to enforcement actions. The team not only documented and recorded valuable information for future enforcement initiatives; it built tremendous goodwill among Irving residents. The thank you emails and letters from residents poured in to Irving City Hall.

Data showed positive neighborhood perception increased, while repeat offenses and complaints decreased.

The department also inspected more than 600 multifamily properties that house nearly 70,000 units, all with the goal of improving community appearance and protecting neighborhood integrity.

"The Code team works tirelessly," says Hillman. "We appreciate the valuable work they do."

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The [City of Irving](#) is an economic powerhouse in North Texas and is home to the region's largest office park, where more than 10 percent of Fortune 500 companies are headquartered or have a significant presence. Irving is the 13th largest city in the state with 237,000 residents and the most diverse ZIP code in the country.