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Dear Resident,

We are fortunate to live in a vibrant city that continues to develop and lead. Our ability to meet city expectations for a quick response while providing top notch services continues to be a challenge. However, your Irving Fire Department (IFD) is fortunate to be surrounded with supportive residents, a progressive thinking city council and an attentive management staff to help us with this ongoing-duty. IFD continues to look for innovative solutions to make our services more safe, effective and efficient to our customers. For example, IFD helped the City of Irving obtain an Insurance Services Office public protection rating of 1 this past year and implemented the first of its kind traffic management apparatus for protection of other more expensive front-line apparatus and responders on-scene at accidents. It is my pleasure to present to our residents the 2017-18 Annual Report.

Victor Conley, Irving Fire Chief

**Accomplishments**

- Achieved ISO-1 designation for the City of Irving
- Saved $323,068,780 (98.21% of Dallas County Appraisal District property valuation) in property from fire loss
- Through volunteer efforts, raised more than $129,000 for various organizations including the Parkland Foundation Burn Camp, the Muscular Dystrophy Association, Irving Healthcare Foundation, Blue Christmas and the Nick Gonzales Foundation for Brain Tumor Research
- IFD medics and ASAP provided medical support for the President George W. Bush’s Wounded Warrior 100k Bike Ride
- More than 6,000 stuffed backpacks collected and distributed through Supplies for Success for Irving’s underprivileged children
- Placed new Engine 1, Engine 11, Medic 2 and several Light Duty Vehicles in service
- Through community outreach conducted two Citizens Fire Academy classes and attended nearly 40 block parties for National Night Out
- More than 21,000 residents reached through Fire Public Education
- 39 detectors installed through the IFD Smoke Detector program; no detectors installed through the Red Cross Smoke Detector Program due to Hurricane Relief efforts
- Added two additional Fire Prevention Specialist positions and an Emergency Medical Services Training Specialist (EMSTS)

**IFD DUTIES AND RESPONSIBILITIES**

- **Fire Suppression**
  - Specialty Teams
    - Hazardous Material
    - Swift-Water Rescue
    - Technical Rescue
  - Specialty Programs
    - Honor Guard
    - Chaplain/CISM (Critical Incident Stress Management)
    - Fitness Coordinators
- **Fire Prevention**
  - Inspections
  - Investigations
  - Public Education
- **Emergency Medical Services**
  - Bike Medics
  - Tac Medics
  - ASAP (Alternative Support Apparatus)
MISSION
Our mission is to minimize the dangers to life and property for our residents, in the most efficient way, through fire prevention efforts, safety education, investigations, fire control operations, and continuous training in the fields of emergency medical service, hazardous materials and rescue.

VISION
We envision a city where residents can live comfortably knowing their lives and property are protected by a department staffed with proficient, caring, dedicated people and where all residents are educated about fire prevention and other public safety concerns.

VALUES
Positive Attitudes – We value a positive attitude toward the city and this department.

Professionalism – We value pride in our department and the quality of our work. Our conduct, both on and off duty, is a reflection of our professional commitment.

Service Orientation – We value a commitment to service. We recognize a service responsibility to other city departments and to every element of our business and neighborhood community. Our performance must ultimately be judged by the satisfaction of those we serve.

Teamwork – We value teamwork. No one is as effective alone as they are with the cooperative help of others. We encourage all shifts and divisions to work together as equal partners.

Innovation – We value and encourage the challenge of new ideas and technology. We encourage resourceful self-motivation.

Performance – We are committed to personal and professional development. We encourage ongoing training, education and skill development. We are committed to safety and to policies that encourage the mental and physical health of our most valuable asset, our people.

Equal Opportunity – The Irving Fire Department is an equal opportunity employer and strongly supports and promotes equal opportunities for every individual.
BUDGET

Administration $2,238,297
Prevention $2,076,379
Communications $2,316,814
Operations $30,183,158
EMS $9,146,656
Total $45,961,304

CITY DEMOGRAPHICS

- 2017 Population Estimate (Internal Prelim for NCTCOG) – 234,710
- Growth: 2000 to 2010 – 12.9%
- City Size – 67.9 sq. miles

City Population Rank (2016 P.E.P)
- In County – 2nd Largest
- In State – 11th Largest
- In Nation – 90th Largest

Income/Employment
- Median Household Income (2016 ACS) – $61,362
- Median Family Income (2016 ACS) – $68,367
- Unemployment Rate (October 2017, TRACER) – 2.9%

Housing Type (2018 NCTCOG)
- Multifamily – 54.0%
- Single Family – 44.5%
- Other (Includes Mobile/Manufactured Homes) – 1.5%
- Total Units – 97,257

ORGANIZATIONAL CHART

STAFFING LEVELS

Chief of Fire 1
Assistant Chief of Fire 3
Fire Marshal 1
Battalion Chief 8
Assistant Fire Marshal 1
Captain 41
Lieutenant 32
Fire Prevention Specialist 11
Fire Equipment Operator 123
Firefighter 141
Civilian 10
Total 372

5-YEAR BUDGET SUMMARY

<table>
<thead>
<tr>
<th>Year</th>
<th>Budget</th>
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<tbody>
<tr>
<td>2013-14</td>
<td>$35,919,723</td>
</tr>
<tr>
<td>2014-15</td>
<td>$37,725,360</td>
</tr>
<tr>
<td>2015-16</td>
<td>$42,091,331</td>
</tr>
<tr>
<td>2016-17</td>
<td>$44,610,858</td>
</tr>
<tr>
<td>2017-18</td>
<td>$45,961,304</td>
</tr>
</tbody>
</table>
Suppression
• 319 Uniformed Personnel
• 12 Fire Stations
• 12 Pumper Engines
• 5 Aerial Ladder Trucks
• 27,732 Emergency Apparatus Responses
• $323,068,780 Property Saved

Emergency Medical Services (EMS)
• 236 Paramedics
• 90 Emergency Medical Technicians (EMT’s)
• 10 Ambulances
• 19,100 Emergency Apparatus Responses
• 14,118 Transports

Fire Prevention
• 16 Uniformed Inspectors
• 1,696 Plans Reviewed
• 14,812 Inspections Completed
• 3,139 – 3rd and 6th graders taught Fire Extinguisher class and Fire Safety House

Administration
• 27 Uniformed Personnel
• 1 Fire Chief
• 3 Assistant Fire Chiefs
• Support Staff
• Training
• Communications
• Property
Beginning Nov. 1, Irving joined the ranks of 26 other cities in the state and 97 cities across the country when it became an official ISO-1 city. The designation, made by the Insurance Services Office, has been the primary target of the Irving Fire Department since 2015, when it received its last ISO-2 rating. With the use of approved bond funds from 1999 and 2006, the city was able to build the Irving/Grand Prairie Joint Fire Training Facility and Fire Station No. 12, and add a 100-foot tiller-ladder truck to its fleet of fire and rescue equipment. The additional infrastructure items, as well as 42 new personnel to cover staffing of Fire Station No. 12, helped secure Irving's ISO-1 classification.

“We would like to thank the City Council and city manager for their leadership in recognizing how the additional resources will better serve our community, and the importance of an ISO-1 rating for both our residents and corporate partners,” said Irving Fire Chief Victor Conley. “They have made a huge commitment to the response capabilities of our department for our citizens, businesses and visitors.”

While residents and businesses may experience varying declines in their insurance premiums, the designation is an enticing draw for companies looking to relocate. When businesses research prospective cities, they compare several cost and service factors. The most common questions the Irving Economic Development Department faces are its ISO rating, taxes, school districts and accessibility to highways. With five major highways running throughout Irving, one of the lowest municipal tax rate, proximity to Dallas-Fort Worth International Airport, advanced private and public schools, and the ISO classification, Irving is a top candidate for corporate relocation.

“We want our residents and business community to know their safety and quality of life are our top concerns,” said Irving Mayor Rick Stopfer. “When companies look to Irving, we want them to feel confident knowing that not only will they receive a discount on their insurance rate with our ISO classification, but that we continuously invest in departments that will directly affect them.”

Every municipality is given an ISO rating, which ranges from 1 to 10, where 1 is the highest. The score is based on a city’s emergency communications, water distribution system and fire department. For those who live in rural communities, insurance rates run higher than for urban residents. When a fire or catastrophic event occurs in rural areas, where residents are spread out and emergency services are limited, the possibility of property damage increases because of longer response times from first responders.

Public safety is the number one priority in the City of Irving. More than 99 percent of every dollar collected in property taxes pays for public safety. The city’s bustling economic development is heavily reliant on the city’s public safety investment.

“This is what we consider to be another phenomenal tool in Irving’s tool belt,” said Irving City Manager Chris Hillman. “The designation will serve as an opportunity for our Economic Development Department and Irving-Las Colinas Chamber of Commerce to work with our corporate partners, bring in new business and further maintain Irving’s competitive tax base.”

From: Economic Development News on CityofIrving.org
Chief Conley Earns Executive Fire Officer Designation
Mayor Rick Stopfer presented Chief Conley with his certificate of completion for the Executive Fire Officer (EFO) Program through the Federal Emergency Management Agency (FEMA) at the National Fire Academy in Emmitsburg, MD. The EFO program is widely recognized as the highest chief officer designation in the fire service. The EFO is a four-year program of intense classroom and research-based education. It takes a tremendous amount of time to research and produce a 50-80 page Applied Research Paper (ARP) and to have them morph into actual IFD programs is a testament to Chief Conley’s desire to proactively address community risk reduction, which includes the safety of residents and firefighters.

Chief Conley completed this program along with the four ARPs required as part of the process. Three programs have evolved as a direct result from his ARP’s. They are the IFD Blocker program, a city ordinance regarding sprinklers in the attics of multifamily structures and the Grey Matters to Firefighters campaign. Only one percent of the nation’s fire service have completed this program and Chief Conley deserves congratulations for battling through this difficult program while efficiently managing the fire department at the highest level.

Blocker Program
The IFD is repurposing its retired apparatus (Fire Engines) to use as “Blockers.” The practice of using apparatus to block, creating a physical barrier to protect the incident scene, has been used for many years for the safety of first responders and the public. Now, instead of auctioning off old apparatus that is no longer in-service, it is being outfitted to serve the sole purpose of protecting lives, frontline apparatus and responders on major thoroughfares. The fire department currently has four “Blockers” and is working on adding a fifth in 2019.

Grey Matters To Firefighters
In the month of May, Irving firefighters wore grey T-shirts to help raise awareness of, and financial funds for, the fight against Brain Cancer. Research shows that firefighters are 32 percent more likely to being diagnosed with brain cancer than the general population. In addition to wearing grey T-shirts, IFD volunteers collaborated with the Nick Gonzales Foundation for Brain Tumor Research, to host the first annual Firefighter Competition for a Cure May 19 at the Irving/Grand Prairie Joint Fire Training Facility.
Lead by Assistant Fire Chief Richard Stewart

**Property Room:** Responsible for all supply and inventory control activities. The property room has a property manager and a property technician assigned to it. Duties include, but are not limited to, requisitioning, receiving, inventorying, stocking, and issuing EMS supplies and medications, fire station supplies, tools, uniforms, protective clothing, and equipment for 362 personnel and 12 fire stations. Prepares and develops specifications for bidding purposes and maintains inventory records.

**Emergency Medical Services:** The IFD staffs 10 Mobile Intensive Care Units (MICUs), with a minimum of two paramedics. The MICU staff provides treatment and/or transport for medical emergencies to hospitals in Irving and adjoining cities. All 12 fire engines and all five aerial ladder trucks are staffed with a minimum of one paramedic and are supplied with all the tools necessary to provide Advanced Life Support. The IFD has 236 paramedics and 90 EMT (Emergency Medical Technicians) rated personnel.

**MEDICAL EMERGENCY INCIDENTS**

<table>
<thead>
<tr>
<th>Year</th>
<th>Incidents</th>
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<tbody>
<tr>
<td>2013-14</td>
<td>17,389</td>
</tr>
<tr>
<td>2014-15</td>
<td>18,397</td>
</tr>
<tr>
<td>2015-16</td>
<td>19,355</td>
</tr>
<tr>
<td>2016-17</td>
<td>18,901</td>
</tr>
<tr>
<td>2017-18</td>
<td>18,389</td>
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</tbody>
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**RETURN OF SPONTANEOUS CIRCULATION**

Percent of patients that received cardiopulmonary resuscitation by emergency personnel and pulse obtained prior to, or at hospital.

<p>| | |</p>
<table>
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<tbody>
<tr>
<td>National</td>
<td>12.0 %</td>
</tr>
<tr>
<td>2017-18</td>
<td>26.0%</td>
</tr>
</tbody>
</table>

* Per the American Heart Association.
Lead by Assistant Fire Chief Richard Stewart


**INSPECTIONS CONDUCTED**

<table>
<thead>
<tr>
<th>Year</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013-14</td>
<td>14,296</td>
</tr>
<tr>
<td>2014-15</td>
<td>16,536</td>
</tr>
<tr>
<td>2015-16</td>
<td>14,097</td>
</tr>
<tr>
<td>2016-17</td>
<td>15,100</td>
</tr>
<tr>
<td>2017-18</td>
<td>14,812</td>
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**Citizens Fire Academy:** Residents get an opportunity to learn more about the IFD by participating in the Citizens Fire Academy which is offered twice a year. Through this program, residents can get hands-on experience of the fireman's day-to-day job. There have been 32 classes graduated with more than 360 participants to date. After completion, residents can sign up to become Alumni members and help the department by volunteering at events and helping at fire scenes.

The Citizens Fire Academy members assisted the IFD with Blue Christmas, Muscular Dystrophy Fill-the-Boot, Grey Matters to Firefighters, Pink T-shirts, department retirement and promotional ceremonies, other Citizens Fire Academy classes, safety fairs, Station-of-the-Month and emergency scenes totaling more than 3,400 volunteer hours.

**FIRE PREVENTION ACTIVITY**

- Plans Reviewed – 1,696
- Total Permits Issued – 797
- Hazards Found – 4,884
- Hazards Corrected – 4,759
- Citations Issued – 51
- Investigations Conducted – 62
- Public Education Classes Conducted – 270
- Residents Reached through Public Education – 11,565
- Students Reached through Fire Prevention Week – 21,345

**TYPE OF INSPECTIONS COMPLETED**

- Permit Inspections – 3,544
  - Certificate of Occupancy – 1,320
  - Fire Alarm – 448
  - Fire Main and Hydrant – 223
  - Fire Sprinkler – 740
  - Hood Systems – 59
  - Other – 754
  - Reinspections – 1,100
- Code Inspections – 10,168
  - Initial Inspections – 7,008
  - Reinspections – 3,160

**ARSON CLEARANCE RATE**

Percent of incendiary fires investigated and closed by exceptional means or by arrest.

<table>
<thead>
<tr>
<th>Year</th>
<th>Clearance Rate</th>
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<tbody>
<tr>
<td>National Average*</td>
<td>21.7%</td>
</tr>
<tr>
<td>2017-18</td>
<td>56.0%</td>
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*Per the FBI's Uniform Crime Reporting Program.*
Suppression: The IFD responds to fire emergencies within the city limits. Mutual aid agreements with other Dallas County fire departments allow Irving to assist other cities when large or multiple emergencies exceed their capacity. These agreements also provide for assistance to the IFD, when needed. 319 uniformed personnel are assigned to the Emergency Services Division and operate on a 24-hours on-duty, 48-hours off-duty shift from 12 strategically located fire stations.

Specialty Teams
Specialty teams have been created within the IFD to respond to special operation incidents such as a chemical spill, someone trapped in a trench or to a high-water rescue. These types of incidents require more specialized training, specialty rescue tools and specialty vehicles that are used at these incidents.

Haz-Mat: The hazardous materials response team consists of two in-service fire companies with two specialty support vehicles. Their primary function is to carry out tactical procedures needed to control or stabilize incidents involving hazardous materials. This team is assigned to Station No. 8 which has a Hazardous Materials Unit to respond in the event of a chemical spill or release.

Swift-Water Rescue Team: Texas weather often causes high-water conditions. The three lakes that are located in the city, the creeks, canals and the Trinity River provide firefighters with an opportunity to practice water rescue. The Swift-Water Rescue Team is a specially trained and equipped rescue team having the skills and tools necessary to make rescues in unusual situations dealing with water-type emergencies. This team is assigned to Station No. 1 which has a zodiac boat and trailer for swift-water responses, as well as Boat 8 on Lake Carolyn.

Technical Rescue: Irving's firefighters have been trained in various types of technical rescues, such as high-angle rescue, trench rescue, heavy machinery rescue and vehicle extrication. This service provides rescue to victims trapped in hard to reach areas such as the bottom of holes, on building ledges, train trestles or window-washer platforms. The Technical Rescue Team is assigned to Station No. 6 which has a heavy rescue vehicle for technical rescue responses.

Operations Division

CIVILIAN FIRE FATALITIES
2013-14 1
2014-15 1
2015-16 0
2016-17 1
2017-18 0
*No Fire Personnel Fatalities

PROPERTY SAVED
2015-16 – 98.7%, $431,197,920
2016-17 – 99.3%, $472,754,306
2017-18 – 98.2%, $323,069,080

According to Dallas County Appraisal District
Lead by Assistant Fire Chief Jack Taylor

Specialty Programs

Honor Guard: For more than 20 years, the IFD has been proud of all the members of its Honor Guard. As ambassadors to the Fire Service Family, the activities of the IFD Honor Guard include, but are not limited to, marching in parades, ceremonial services, memorial services, opening ceremonies for conferences and city events. As members of the North Texas Honor Guard Society, the guard has proudly represented the City of Irving and the IFD at numerous events, memorials and funerals across the Metroplex and Texas. The primary goal is to provide a memorable tribute to the families of fallen, active or retired firefighters, with a commitment to excellence in a respectful and military manner.

Chaplain: Who is the Chaplain? Jimmie R. Duncan (aka -"JR") has been the Chaplain since 1999 in addition to his normal duties as a driver assigned to Station No. 7B.

Why do we have a Chaplain?
• To meet emotional and spiritual needs of IFD members and families.
• To prepare IFD through Critical Incident Stress Management (CISM) training for crisis events.
• To conduct CISM interventions after traumatic events.
• To promote the well-being of IFD members.
• To enhance the overall image of IFD in the community.

What does the Chaplain do?
Assist IFD members and families in times of crisis and other important events. The Chaplain will:
• provide basic counseling.
• provide CISM assistance.
• act as IFD liaison to the community.
• perform hospital visits for members and families.
• participate in community events.
• speak at churches and youth meetings.
• provide spiritual guidance when requested.
• be a listening ear and a caring friend.

Certified Fitness Coordinators (CFC):
Trained firefighters, certified to improve and maintain the overall health and fitness of all fire personnel to ensure they are providing the highest level of service to the community. Currently 13 fire personnel serve as CFCs for the IFD in addition to their normal assigned duties.

MEASURES
• Average Fire Suppression Emergency Response Time – 4:25
• Average EMS Emergency Response Time – 4:24
• Calls processed by fire dispatchers within 55 seconds
• 98.21% Property Saved from Fire Loss
• 69% of High-Hazard Fire Inspections Complete
• 39% of fires confined to room of origin
• 26% Cardiac Arrest Return of Spontaneous Circulation
Communications: The IFD has a state-of-the-art fire alarm office. Irving has been a part of 911 since the early 1980s. A computer-aided dispatch system was installed in 1994 to aid in the timely response to emergency situations. Four shifts staffed with one Lieutenant, one Fire Equipment Operator (FEO/Driver) and two Firefighters per shift work a 24/72 schedule handling the 911 call center for the department. The four shifts are under the supervision of the Battalion Chief of the Communications Division.

Although commonly referred to as “Dispatchers,” the communications division personnel serve multiple functions including: 911 call taking, radio dispatching and monitoring, nonemergency call switchboard, database information, inventory control of all Fire Department hand-held portable radios and batteries, preparation and distribution of press releases for major incidents, operation of the citywide emergency warning system, location tracking and movement coordination for the most efficient emergency response equipment. Calls responding to and calls for Mutual Aid requests are processed by dispatch. The members also are involved in communicating “pre-arrival” instructions to the callers providing assistance with CPR, childbirth, first aid, etc., prior to the arrival of the responding EMS response.

While the Computer Aided Dispatch prompts the closest response for equipment, the dispatchers monitor the location and status of all department equipment, traffic congestion and road construction to routinely make necessary assignment adjustments, ensuring a rapid response to the incidents in the City of Irving. The communications division received 45,852 total emergency calls and efficiently processed 25,787 medical emergency and Fire/Rescue calls. The average time required to process a call from the time it was received until a response was dispatched was 55 seconds.


Lead by Assistant Fire Chief Tony Harvey

Training: The Fire Training Academy is staffed by one Captain and one Fire Equipment Operator and now the Joint Fire Training Facility is staffed by one Lieutenant and one Fire Equipment Operator who coordinate continuing education, as well as new product and refresher training for the IFD. They also maintain state-required training records and manage the on-the-job training program for veterans. The Training Academy is certified as a Basic Firefighter Academy Facility with the Texas Commission on Fire Protection (TCFP) and has the capability to train future recruits for certification.

The IFD exceeded all training requirements mandated by the TCFP, Department of Transportation, Texas Department of Health and Texas Commission on Law Enforcement Officer Standards and Education. Members completed a total of 56,950 hours of training.

During the 2017-18 training year, the IFD Training Division conducted and/or coordinated 2,427 classes to include the following fire training:

• Building Construction
• Building Familiarization
• IFD Officer Development
• TEEX Fire Officer
• TEEX Fire Instructor
• I Win Testing
• Firefighter Task Test
• National Fire Protection Association Modules
• National Incident Management System Refresher
• Cyber Security Awareness Training
• General Procedures
• Emergency Operating Guidelines
• Recruit In-Service
• Fire Hydrant Maintenance
• Online Training
• Haz-Mat Training
• Technical Rescue Training
• High-Angle Rescue Training
• Swift-Water Rescue Training
• Traffic Incident Management
• Post Incident Analysis
• Pre-Incident Planning
• Succession Planning Driver to Officer
• Succession Planning Firefighter to Driver
• Tiller Truck Training
• Daily Safety Meetings

EMS Continuing Education:

• 12 Lead Electrocardiogram
• Basic Life Support and Advanced Cardiac Life Support
• High Performance CPR for ALS Responders
• Head and Spine Trauma
• Infectious Diseases and Infection Control
• Jurisprudence for Emergency Medical Service
• Pediatric Allergy and Anaphylaxis
• Pediatric Respiratory Emergencies
• Prescription Medications
• Prehospital Assessment and Triage of Acute Stroke
• Prehospital Management of Syncope
• Seizure Management
• Thoracic and Abdomen Trauma
• Trauma Skills and Protocol
Blue Christmas: For more than 30 years, the IFD along with the police department and the residents of Irving, have collected and delivered toys and food to underprivileged families in the City of Irving. This year food and toys were delivered to more than 400 families.

Pancake Breakfast: Every year Irving firefighters along with the help of the Citizen’s Fire Academy Alumni members and Plymouth Park Baptist Church, host a pancake breakfast with Santa and Sparky to raise funds for Blue Christmas. It is held on the second Saturday of December every year, raising $3,258.61 this year.

School Supplies for Success: The IFD collaborates with the Irving Mayor, Irving ISD, Irving Schools Foundation and several local organizations every year to collect and distribute backpacks filled with supplies to children who otherwise would not be able to afford school supplies for the beginning of the school year. This year more than 6,000 stuffed backpacks were distributed to Irving’s underprivileged children.

Muscular Dystrophy Association (MDA) Fill-the-Boot: Every year Irving firefighters position themselves at the busiest intersections of Irving with their firefighter boots in hand to raise funds for the annual MDA Fill-the-Boot campaign. This year the IFD, Irving Professional Firefighters Association and Irving Citizen’s Fire Academy Alumni members collected $80,022.26 to help those with muscular dystrophy thanks to the generosity of the Irving community.

Irving Fire Cares Enough to Wear Pink: Irving firefighters, in conjunction with firefighters throughout the nation, have designed their own pink fire department T-shirts that are worn during October to help raise awareness and funds for all cancers with a primary focus on breast cancer. This year, with the help of the Citizens Fire Academy Alumni members, IFD raised $21,358 that was locally donated to the Irving Healthcare Foundation.

Grey Matters to Firefighters Challenge: The IFD and the Citizen’s Fire Academy Alumni members in conjunction with the Nick Gonzales Foundation for Brain Tumor Research organized the first firefighter’s challenge that included team relay and rescue events to raise funds for Brain Cancer. Teams from Garland, Grand Prairie and Irving participated to raise $1,646.63 through event registration in addition to T-shirt sales.

Parkland Foundation Burn Camp: Every year, the Wind and Fire Motorcycle Club, Irving Firefighters Chapter #58 in conjunction with the Dallas Firefighters Chapter #8 hold a raffle to benefit Parkland Foundation Burn Camp, Camp I-Thonka-Chi. This week-long summer camp gives children ages 6-18, the opportunity to have fun, play and grow in a safe environment with other children experiencing the horrific tragedy of overcoming life-altering burn injuries without the mental stigma that comes with being out in public. Firefighters raised $22,300 for this worthy cause.
Show and Tells, Station Tours: Nonprofit organizations and schools contact the IFD to have equipment come out to their events or sometimes want to come visit the fire stations to find out what firefighters do. Irving fire apparatus and personnel performed 80 show and tells or station tours to 10,294 children/adults.

Don’t Forget the Baby: During the summer months, when Texas temperatures rise and get in the 100s, the IFD offers free window static clings to help residents remember not to leave a child or pet unattended in a vehicle. Since the launch of this program in 2010, more than 5,000 static clings have been distributed at Irving city events.

Vial of L.I.F.E.: The Vial of L.I.F.E. — Lifesaving Information For Emergencies — is a program created for Irving residents ages 60 and older as a public service from the IFD to store important medical information for emergency medical personnel during a time of crisis. More than 1,500 Irving residents participate in this program.

Leadership Irving: Every year leaders of the business community come to the Fire Training Academy to learn more about what Irving firefighters do. They are taken through a four-hour hands-on crash course on fire fighting led by Irving Fire Training Officers.

Smoke Alarm Installation with Red Cross: The IFD along with the Red Cross provided and installed smoke alarms in homes older than 1986 in Irving. The fire department identified neighborhoods in need of smoke alarms and installed 39 smoke alarms, provided by Red Cross. This collaboration addresses the need for residential smoke alarms in Irving and helps reduce fire risks.

Dallas 9/11 Memorial Stair Climb: On Saturday, September 8, 2018, 30 IFD members climbed 110 floors in full protective gear at the Renaissance Tower in Dallas. These members climbed in honor of the 343 fallen brothers and sisters who died in the line of duty at the World Trade Center Twin Towers on September 11, 2001.

Wounded Warrior 100K Bike Ride: IFD paramedics and the ASAP mini-ambulance made the way to Crawford, Texas to provide medical assistance for President George W. Bush’s Wounded Warrior 100K Bike Ride. The Bush Foundation later visited Station No. 1 and enjoyed great firehouse food and fellowship with the firefighters.

Wreaths Across America: Every December the nation celebrates National Wreaths Across America Day to recognize all those who sacrificed their lives in the line of duty. The IFD, Irving Police Department, family and friends gathered at Oak Grove Memorial Gardens to place wreaths on the graves of our fallen to commemorate their sacrifice and service. Special remembrance and prayer were given to our two IFD members who have died in the line of duty, Driver Wendell McCluer (1989) and Firefighter James Pressnall (1984).
WHO IS THE BUSIEST
Station No. 2 with a total of 6,897 Apparatus Responses

BUSIEST PERIODS
January, Friday,
2 p.m.
Social Media

Jacob Stasel put together an Irving Fire Shirt for St. Patrick’s day and the overwhelming response from the @Irving_Fire, they got discount on the shirts, excess funds to those who purchased donated the remainder to @BlueChristmas. The amount totaled $637.30!

For our Dr. Seuss Week @HaleyLibrarian invited @Irving_Fire to read a book to classrooms. They made an impact on so many students. Together we are building our community!

Today we participated in an active shooter drill with #FirstResponders from several cities in the area. These drills are important to help plan for the unexpected. @CoppellFire @Irving_Fire @LewisvilleFire @LCITexas @GrapevineFireTX @GarlandFire @TheColonyTexas

Supporting #BreastCancerAwarenessMonth at @IrvingCares with shirts from @Irving_Fire #RealMenWearPink #RealWomen, too!
Apparatus

December 2017 – Medic 2 placed in service at Station No. 2.

March 2018 – Engine 1 placed in service at Station No. 1 and Engine 11 placed in-service at Station No. 11.

April 2018 – Several Light-Duty Vehicles placed in-service at Fire Administration and Fire Prevention.

Blockers – See page 17 for the station listings and the four Blockers that have been put in-service.

Looking Forward to 2019

Station No. 4 currently located at 3303 N. MacArthur Blvd., has outgrown its space. Bond money is currently available for its replacement and land has been purchased on Metker Street to begin construction on a new Fire Station No. 4. Komatsu Architecture firm has been working on the designs and we hope to see ground-breaking next summer.
**Frequently Called Numbers**

**EMERGENCY** .................................................................................................................................................................................... 911

Nonemergency Assistance ................................................................................................................................................................. (972) 721-2308

Chief’s Office ......................................................................................................................................................................................... (972) 721-4857

Office of Administration Assistant Chief ............................................................................................................................................. (972) 721-2514

Office of Operations Assistant Chief .................................................................................................................................................... (972) 721-2653

Office of Special Services Assistant Chief ........................................................................................................................................... (972) 721-2755

Office of the Fire Marshal ....................................................................................................................................................................... (972) 721-2651

Fire Community Outreach ...................................................................................................................................................................... (972) 721-3644

Ambulance Billing .................................................................................................................................................................................. (866) 631-3116

**CONTACT INFORMATION**

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Twitter: /Irving_Fire

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