

# How to Find Your NVA Vision Provider – easy!

## Two Ways You Can Locate Your NVA Vision Provider:

### 1. Go online

Click: [www.e-nva.com](http://www.e-nva.com)

Select: **Find Provider**

Search by zip code:

First, Enter group/sponsor number

**01701147002 Standard Plan**

**01701147003 Buy-Up Plan**

Then, specify a zip code and radius:

Example: 75060 10 mile radius

Click: **Find Provider**

The list will show all providers within the radius selected along with the services that they provide such as exams, glasses, contacts, full service, etc.

### 2. Make a phone call

Call: **1 (800) 672-7723**

**Press 2 as a subscriber**

**Then press 0 for a representative**

When asked, the City of Irving Group Number is: **0170**

### **My doctor is not in the network, what do I do?**

Out of network benefits are available. Contact the NVA customer service number for claim details.

Further questions, email

Angie Contreras at

[afrettoloso@cityofirving.org](mailto:afrettoloso@cityofirving.org) Or

Robert A. C. Diaz at

[rdiaz@cityofirving.org](mailto:rdiaz@cityofirving.org)