



Pay by Phone: (972) 721-3774  
Pay Online at cityofirving.org

Phone: (972) 721-2411  
Emergencies: (972) 721-2261

Office Hours: Mon - Fri. 8:00 a.m. to 5:00 p.m.  
Wed. 7:30 a.m. to 5:30 p.m.

825 W. Irving Blvd., Irving TX 75060  
customer-service@cityofirving.org

### 4. Contact Information

This information is always provided on our statements and shows different payment options as well as contact information for our department.

### 5. Service Period

These dates represent the start and end periods for your services provided on this statement.

### 6. Readings and Usage

This information is provided on your statement to provide you with the meter serial number for your address as well as the begin and end readings taken on the meter. The usage figure is based on subtracting the previous reading from the current reading and is billed in thousands of gallons.

### 7. Current Important Notifications

This area is used to provide you with current and up to date information concerning water conditions, rate changes, or other informative notifications from the City of Irving.

### 1. Account Number and Prior Period Summary

Your account number is provided on the top and bottom portions of your statement to insure proper posting of your payment. The Previous Balance, Payments Received, and Adjustment figures outline prior activity on the account before the current charges have calculated.

### 2. Current Charges (Condensed)

Additional line items on older statements have once again been combined to assist the customer in clearly defining the charges for water and sewer with currently published rates. These charges are calculated for the service dates provided on the statement. Your account is billed in arrears and charges will be calculated approximately thirty days behind.

### 3. Payment Coupon

The bottom portion of your statement outlines a summary of your account and needs to be sent along with your payment so we can insure proper posting to your account.

RETURN SERVICE REQUESTED

\*\*AUTO\*\*SCH 5-DIGIT 75061 1 PSS T-IVA092615-A-1  
187 1 AV G.388



JOHN Q SAMPLE  
1234 MAIN ST  
IRVING, TX 00000-0000

**BILLING SUMMARY FOR ACCOUNT NUMBER:** 000000000000  
**BILLING DATE:** 08/07/15    **CUT-OFF DATE:** 09/28/15

PREVIOUS BALANCE	61.91
PAYMENTS RECEIVED	61.91 CR
PAST DUE BALANCE	0.00

**CURRENT CHARGES**

WATER SERVICE	9.29
WATER USAGE	26.25
SEWER USAGE	13.14
SANITATION	15.64
ENERGY CHARGE	0.98
SALES TAX	1.29
EMS FEE	1.50
DRAINAGE	4.00
UTILITY FRANCHISE	1.29
<b>TOTAL CURRENT CHARGES</b>	<b>\$73.38</b>
PAST DUE BALANCE	\$0.00
<b>TOTAL BALANCE DUE BY 5PM 08/21/15</b>	<b>\$73.38</b>
AMOUNT DUE AFTER 5PM 08/21/15	\$80.59

**SERVICE ADDRESS:** 123 MAIN ST

**SERVICE DATES FROM:** 06/18/15    **TO:** 07/21/15

METER NUMBER	PREVIOUS	CURRENT	USAGE X1000
000000000	669	679	10

**IMPORTANT INFORMATION**

\*For further explanation of your statement, please visit our website at: <http://cityofirving.org/347/Understanding-Your-Bill>  
 \*\*Drought restrictions deactivated, mandatory conservation through twice-weekly watering remains in effect year-round  
 \*\*\*The Irving water quality report is now available online at <http://cityofirving.org/water-report> For questions, please call 972.721.2281

To ensure proper credit, detach bottom portion and return in the enclosed envelope.

PLEASE RETURN THIS PORTION OF INVOICE WITH YOUR PAYMENT - DO NOT MAIL CASH

**BILLING CYCLE:** 2  
**ACCOUNT NUMBER:** 00000000000  
**SERVICE ADDRESS:** 123 MAIN ST  
**BILLING DATE:** 08/07/15  
**DUE DATE:** 08/21/15  
**CUT-OFF DATE:** 09/28/15

**CURRENT AMOUNT DUE:** \$73.38  
**AMOUNT DUE AFTER DUE DATE:** \$80.59

**PARK DONATION:** \_\_\_\_\_  
**ANIMAL SHELTER DONATION:** \_\_\_\_\_

**TOTAL AMOUNT PAID:** \$ [ ]

**CURRENT MAILING ADDRESS:**  
 JOHN Q SAMPLE  
 123 MAIN ST  
 IRVING TX 00000-0000



CITY OF IRVING-MUNICIPAL SERVICES BILL  
 PO BOX 152288  
 IRVING TX 75015-2288

To update mailing address or contact information please check box and complete form on back.