Infrastruc
ture. A

million in capital improvement projects underway at the end of 2015. Funding supports the reconstruction and expansion of major thoroughfares and new parks, libraries and other facilities. Work on the

neighborhoods. This effort involves all city departments working in partnership with the community to affect positive change and improve quality of life for residents.

Accomplished 12 home-restoration projects and emergency repairs

Conducted three training classes for nonprofit agencies

Completed four new single-family homes

Completed renovations and improvement projects at Irving Arts Center

Provided in-house homeless education classes to 23 clients

Provided in-house homeless assistance programs to 64 homeless or near-homeless individuals

ECONOMIC DEVELOPMENT

Transit-oriented development along the rail corridor and redevelopment of targeted areas are a continued focus. Key development projects include the Irving Convention Center at Las Colinas, Heritage Crossing, Irving Boulevard, State Highway 183 and the former stadium site.

Approved incentive agreement with Michaels Stores Procurement Company and Michaels Stores to maintain corporate headquarters and procurement center in Irving – new office space and 300 new jobs; 10-year extension of both leases occupying 380,000 square feet; $10 million investment; $30 million taxable sales

Executed letter of support for DJUKX (Jive, Saki), U.S.A; to receive Foreign Trade Zone Designation

Approved incentive agreement with American College of Emergency Physicians to retain headquarters in Irving – 125 employees; new 55,000 square-foot facility; $41,000 new tax revenue

Approved incentive agreement with Anixter to establish operations in Irving – 10 new jobs; 80,000 square-foot facility; $83,000 new tax revenue

Approved incentive agreement with Preferred Office Products to establish operations in Irving – 45 new jobs; 45,000 square-foot facility; $10 million taxable sales

Developed the City of Irving Economic Development Strategic Plan

Hosted 2015 North Texas LPGA Shootout Tournament and 2015 Association of Texas Professional Irving Tennis Classic

Managed construction of the Irving Music Factory

Managed development incentives for Franchize and Parkside construction projects, valuing $23.5 million

Participated in development agreement for the construction of a convention-center hotel

Customer service is the hallmark of operations at the City of Irving. From police and fire protection to the delivery of safe drinking water, employees are responsible for maintaining a high quality of life for more than 230,000 residents, countless visitors and a thriving business community. In the area of fiscal responsibility, Irving continues to receive recognition on local, state and national levels. Moreover, Irving continues to maintain the second-lowest tax rate among 10 benchmark cities in North Texas. Enjoy a look at many other accomplishments achieved in 2015 contained in this special Year in Review insert.
Year in Numbers

Ever wondered what it takes to run and maintain the city? Throughout the year city departments are busy not only with big projects, but also with the hundreds of other things that need to get done. The results of their work provide facts and figures about how the city is built, maintained and operated. Each department has its own tasks it focuses on, but all city employees play such an important role in managing operations. During 2015, city employees performed 38,043 field inspections, 5,601 health inspections and 5,825 fire inspections. Public Safety staff responded to 18,397 EMS calls, Police Department received and responded to 368,501 calls for service, and Fire Department personnel responded to 6,551 calls. Road crews swept 7,023 miles of street, fabricated 4,815 signs and decals, repaired 837 potholes and contributed more than 900 labor hours while discharging 5,000 pounds of ice melt. This year, 29 miles of roadway cracks were sealed. 164 lane miles were striped and 5,000 feet of bicycle lanes were added.

Animal Services employees helped adopt 1,708 animals and administered 10,156 animal vaccines. Parks and Recreation Department’s Independence Day Fireworks Show saw the largest ever recorded attendance, exceeding 10,000 people. Employees cleared 23,987 warrants, addressed more than 3,300 resident inquiries and processed 1,468 Open Records Requests. Irving Arts Center hosted 519 programs and events. The city provided recreation classes for 293,403 participants, while Irving libraries hosted programs for 68,722 participants. Employees removed 650 incidents of graffiti with 100 percent removed within 48 hours. The city sponsored 195 environmental outreach programs attracting 29,951 attendees and 1,397 volunteers. The city produced and distributed 509 Green Seam reusable shopping bags, and benefited from 4,714 Environmental Outreach volunteer hours.

CORRIDOR ENHANCEMENTS

Construction began on the Midtown Express Project, Construction was completed on the Northgate Drive Utility Undergrounding from Grauwyler Road to Pioneer Drive, Construction was completed on MacArthur Boulevard, Construction was completed on O’Connor Boulevard from State Highway 114 to Riverside Drive.

CODE ENFORCEMENT

Code enforcement initiatives remain a key focus area for Irving. These efforts help to maintain the physical appearance of the city and to ensure stable property values.

- Achieved 98.31% voluntary compliance
- Assisted Keep Irving Beautiful (KIB) on cleanup projects
- Improved condition of aging neighborhoods through targeted initiatives
- Managed 157 community service workers for 109 projects collecting 8,567 pounds of trash
- Managed 77% proactive property code case activity
- Multifamily complaints reduced by 20%
- Participated in Adopt-A-Spot program through Keep Irving Beautiful
- Property code complaints reduced by 18%
- Removed 4,932 illegal temporary signs
- Reported 4,061 KIB volunteer hours to collect 12,702 pounds of trash and 4,191 pounds of recyclables
- Resolved 14,149 code enforcement cases
- Sponsored 40 green events, cleanups, beautifications and school events

ENVIRONMENTAL

The city must take steps that involve planning and preparing for future demands, and the city must take steps that ensure its vitality. With this comes environmental awareness and protection efforts.

- Added electronics recycling to document shredding and home chemical collection events
- Completed the first phase of the Long-Range Water Supply Plan
- Facilitated linkage with leveraged purchasing fuel contracts to ensure best pricing
- Opened a drop-off recycling center at the Hunter Ferrell Landfill
- Secured $2.3 million in funding for earthquake research