• Improved visual appearance of key corridors
  – 9,628 ft screening walls and 7,000 ft of sound walls constructed
  – Linear pedestrian greenbelts constructed on two major corridors (MacArthur and Story)
  – Pocket parks, median improvements, landscaping, trees and underground utility
  – Six entry gateways completed on Belt Line, Royal and Irving Blvd.

• Amended and set design standards to promote quality development and visual appeal

• 256,043 lbs of litter collected

• 56% (22 point) increase in residents rating appearance of city as good/excellent
VIBRANT NEIGHBORHOODS 2006-2012

- 90% (30 point) increase in residents rating overall quality code enforcement as good/excellent
- 19 code ordinances amended to strengthen standards
- 62,381 temporary signs removed
- Over 75,000 code cases resolved
- Addressing code enforcement issues quicker
  - Reduced parking enforcement cycle time from 14 to 2 days
- 258 substandard properties closed
VIBRANT NEIGHBORHOODS

2006-2012

• Decreased number of substandard and dangerous structures
  – Level 4 apartment complexes reduced from 95 to 0
  – 35% reduction in Level 3 apartment complexes from 65 to 42 (as of December 2013)

• Redeveloped and stabilized neighborhoods with affordable home construction
  – Lamar-Brown

• Increased accessibility to affordable housing and assistance to low- and moderate-income residents
• State-of-the art convention center opened
• 29,984 new jobs created
• Named one of the “Top 50 Places to Live” by “Bloomberg Businessweek”
• 87 properties assembled in Heritage Crossing for redevelopment
• Working with developer on 20 acres of residential property in Heritage District (bid opening in 2013)
• Texas Stadium implosion to ready area for redevelopment
• Constructed Lake Carolyn Promenade
SAFE AND SECURE CITY 2006-2012

• Reduced crime for seven consecutive years
  – Property crime rate: 20.3% below 5 year average (as of 2012)
  – Violent crime rate: 5.4% below 5 year average (as of 2012)

• Reduced calls for service and crime at targeted locations with Problem Solving Team
  – 80% reduction in crime on Tudor Lane and 39% reduction on Walnut Hill

• 30% decrease in motor vehicle accident injuries

• Emergency response time 4:39 – 7% under the 5:00 national standard (2012)

• Opened Irving Animal Care Campus and Dog Park March 2010

• Increased operational efficiency through technology and equipment
• Initiated Minority- and Women-Owned Business Enterprise program

• Offered various programs and activities to expand knowledge of cultural differences

• Added translation tool to city website and equipped departments with bilingual tools and incentives

• Launched Juntos con Irving to expand outreach to the Hispanic community
• Increased methods used to communicate key strategies
  – Launched All About Irving attracting 15,067 subscribers
  – Deployed social media-YouTube, Facebook and Twitter reaching 4,429 people
• Changed “City Spectrum” to a monthly publication
• Launched interactive TV website
• Automated ICTN to allow for 24/7 programming
• Launched Speakers Bureau
• Created Council Inquiry app
• Built Miracle League Field and ADA Playground to provide recreation opportunities for disabled population
• Opened new recreation and park facilities
  – Lively Pointe Youth Center
  – Lively Pointe Skate Park
  – Southwest and Northwest Spray Parks
  – Tim Markwood Park, Veterans Memorial Park
• Opened two aquatic centers
  – Cimarron and West Irving
• Opened state-of-the-art libraries
  – Valley Ranch and West Irving
  – South Irving construction to begin in 2013
• Added 7.38 miles of walking trails throughout the city
• Hosted Genghis Khan exhibit attracting 50,000 visitors
SOUND GOVERNANCE

- Maintained Double AAA bond rating
- Recognized for Performance Excellence
  - 2011 Texas Award for Performance Excellence
  - 2012 Malcolm Baldrige National Quality Award
- Implemented Lean Six Sigma Program resulting in 53,096 hours saved and $44 million in cost savings and avoidance to date
- Implemented paperless web-enabled agenda management system
- Created I Win incentivized employee wellness program
- Implemented a management report for organizational risk and created the Safety Review Committee
- 36% (19 point) increase in residents rating overall quality of life as good/excellent
• Completed $185.9M in capital improvement projects
• Executed water agreement with Hugo, OK
• Completed railroad quiet zones along TRE and BNSF
• DART Orange line service to Convention Center opened August 2012
• First phase of Diamond Interchange opened October 2012
• Extended life of landfill to 74 years of capacity
• Upgraded to energy efficient lights and equipment throughout city facilities
• Installed 170 grant-funded solar lights along Irving Blvd
• Increased alternative fuel used in fleet to reduce emissions
• Adopted Environmental Policy and appointed Green Advisory Committee
• Implemented Urban Forestry Program and obtained Tree City USA recognition
• Installed electric vehicle charging stations at City Hall, the Convention Center, and West Irving Library