



Dear Potential Client,

Thank you for your interest in the City of Irving's Home Restoration Programs. There are a variety of ways that the Housing and Human Services Department may be able to assist you with the repairs to your home, but it all starts with an application. Below is information regarding the basic steps in our process. Because each home and homeowner is unique there are variations from time to time.

1. Homeowner submits a complete application with all supporting documents
2. Preliminary File Review
3. One-on One interview
4. Initial Inspection
5. Pre-Construction Meeting
6. Environmental Assessment
7. Contractor Selection
8. Closing
9. Construction Starts
10. Enjoy the benefits of the Restoration Program

While this is a very involved process, the rewards are well worth your time. The City of Irving is committed to ensuring that its residents live in safe and beautiful neighborhoods. There are a variety of ways that the Housing and Human Services Department may be able to assist you with the repairs to your home. I look forward to the opportunity to revitalize your home.

Thank you,
Trina Johnson
Housing Coordinator
972-721-4800

All City of Irving Housing and Human Services programs are funded by federal grants from the Department of Housing and Urban Development. Program guidelines are determined by HUD and implemented by the Housing and Human Services Department. By applying for any Housing and Human Services program, you agree to comply with all Housing and Urban Development rules and regulations.