



City of Irving Job Description

Senior Talent Services Advisor

FLSA Status:	EXEMPT	Job Department:	Human Resources
Job Code:	Q061	Reports To (Job Title):	Human Resources Manager

PURPOSE

To perform a variety of activities in support of human resources functions including recruitment and placement, civil service testing/advising, research and analysis, and HRIS/record management.

ESSENTIAL DUTIES AND RESPONSIBILITIES

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily.*

- Perform research to develop policy and procedure recommendations to director; review current policies and practices for compliance with federal and state laws and regulations; maintains accurate, complete and confidential employee human resources files.
- Interpret and apply policies and procedures to ensure coordination between written policy and actual practice; audit data repositories / HRIS to assure employment data is accurate.
- Ensure human resources actions (hiring, promotion, transfer, firing, etc) are consistent with City Council and City Manager adopted policies.
- Act as a liaison with directors, managers, and supervisors regarding employment procedures.
- Review and revise bid specifications, conduct analysis of bids received and make recommendations for contract awards. Serve as liaison to companies contracted to provide services related to the functional area.
- Collect, compile, review, analyze, and evaluate multiple types of data related to functional area. Research information and prepare a variety of reports for department and City staff; track and report key metrics related to functional area.
- Assist with response to open records requests and a variety of surveys and questionnaires from outside entities.
- With respect to functional area, monitor the budget, track associated costs, approve payments and make recommendations for budget requests pertaining to assigned functional area.
- Advise applicants and the general public regarding City's employment policies and processes.
- Ensure, with / through assistance of front-office staff, efficient and effective facilitation of pre-employment and promotional recruitment and selection, as well as scheduling and execution of pre-employment practices.
- Process personnel action forms; make recommendations or corrections, as needed.
- Prepare weekly job flyers, which includes writing summaries of duties and requirements and communicating with supervisors regarding postings, recruitment efforts, and closings.
- Research and identify possible recruitment sources; prepare and submit job opportunities postings to a variety of media, including newspapers, internet sites, automated voice message center and industry-specific sources; provide individual job flyers to departments as needed to encourage networking recruitment efforts.
- Evaluate, coordinate, participate in, process paperwork for and attend recruitment events if necessary.

- With / through assistance of front-office staff, review employment applications and conduct background and criminal checks, as requested. Perform internet research on candidates and prepare interview materials for executive-level positions when requested.
- Assist in coordination of Civil Service pre-employment and promotional processes for entrance and promotional testing; enforce test security procedures / practices to ensure the integrity and quality of examination material; provide exam proctoring and scoring, test review administration, and appeal preparation.
- Oversee preparation of Civil Service Commission agenda and packets and preparation of Civil Service paperwork and documentation; make revisions to local Civil Service Rules as directed.
- Compose, review and prepare training and reference materials related to hiring and recruitment.
- Monitor and document status of City vacancies.
- Serve as administrator for applicant tracking, employment history and file room databases. Assist with data entry.
- Assist with special projects as required.

OTHER DUTIES AND RESPONSIBILITIES

- Serve as liaison to Information Technology and/or Budget Department on HRIS, data repositories, and report generation.
- Provide and verify lists of new hires, promotions, retirements and anniversaries for monthly employee newsletter.
- Oversee and/or assist with file room duties.
- Assist with and supports City-wide special events related to human resources.

SUPERVISORY RESPONSIBILITIES

Functional and Technical Supervision - Regular responsibility for giving direction and guidance to employees as a lead worker, project manager or internal advisor. As an ongoing part of the position, the employee can expect to supervise a varying number of employees.

FINANCIAL / BUDGETARY RESPONSIBILITY

Monitor budget amounts for assigned contracts.

QUALIFICATIONS:

The requirements listed below are representative of the knowledge, skill, and/or ability required.*

EDUCATION

- Bachelor's degree in a relevant field of study, or equivalent experience.

EXPERIENCE

- Minimum of three (3) years of human resources or related experience.

CERTIFICATES, LICENSES, REGISTRATIONS

- None required.

KNOWLEDGE OF

- Human Resources (HR): Policies and practices involved in HR functions, including selection, supervision, training, performance evaluations, and termination.
- Administration and Management: Principles and processes involved in business and organizational planning, coordination, and execution. This includes strategic planning, resource allocation, manpower modeling, leadership techniques, and production methods.
- Law and Government: Ordinances, laws, legal codes, court procedures, precedents, government regulations, and the democratic political process.
- Confidentiality: Methods and techniques of the proper handling and precautions for classified, confidential, and sensitive information.
- Customer Service: Principles and processes for providing customer and personal services including a desire to help customers regardless of their circumstance.
- English Language: The structure and content of the English language, including the meaning of words and grammar.
- Communications: Techniques and methods of communication, including alternative ways to inform and entertain via written, oral, and visual media.
- Budget Management: Developing plans and budgets; comparing them against actual activity.
- Office Software: Current word processing, presentation, spreadsheet, and database programs used by the City.

SKILLS AND ABILITIES IN

- Accuracy: Paying attention to detail in dealing with numbers, words, and ideas.
- Active Learning: Working with new material or information to grasp its implications.
- Active Listening: listening to and understanding information and ideas presented through spoken words and sentences: oral comprehension, and asking questions as appropriate.
- Oral Expression: Communicating information and ideas in speaking so others will understand.
- Cooperation: Establishing and maintaining positive working relationships with those contacted in the course of work.
- Information Organization: Finding ways to structure or classify multiple pieces of information.
- Interactive Presentation: Effectively presenting information to groups and responding to questions.
- Reporting: Researching, analyzing, and compiling data and preparing concise documents.
- Written Expression: Communicating information and ideas in writing so others will understand including routine reports, correspondence, and pre-set formats.
- Maintaining Current Knowledge: Reading, analyzing, and interpreting general business periodicals, professional journals, technical procedures, or governmental regulations.
- Researching: Conducting research including design and measurement, sampling and survey, and data handling by the use of computers.
- Planning: Sensing the environment and setting goals and objectives.
- Program Assessment: Evaluating current / potential programs for effectiveness and efficiency.
- Complex Problem Solving: Identifying problems and reviewing related information to develop and evaluate options and implement solutions.
- Critical Thinking: Using logic and analysis to identify the strengths and weaknesses of different approaches.

- Social Perceptiveness: Being aware of the reactions of others and understanding why they react the way they do.
- Teaching: Conveying new concepts and confirming comprehension by listener.
- Supervision: Motivating, developing, and directing people as they work.
- Speech Recognition: Identifying and understanding the speech of another person.
- Time Management: Managing time wisely to complete assignments on time.

GUIDANCE RECEIVED

Priorities and Policies

Organizational priorities and policies, along with professional standards and best practices, guide decisions and direction or advice given to others. Typically makes recommendations to superiors after considering various alternatives. Proactively addresses needed changes to policies, methods and procedures and obtains approval.

CONTACTS

City employees (all departments, all levels), citizens and applicants, other municipalities, outside agencies, and vendors.

EQUIPMENT AND PROPERTY

Computer and other general office equipment; Scantron Optical Mark Reader

PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.*

The employee constantly is required to listen, see, sit and/or stand. The employee frequently is required to grasp, handle, feel, reach, and/or talk. The employee occasionally is required to drive a vehicle and/or lift up to 25 pounds.

WORK ENVIRONMENT

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job.*

The noise level in the work environment is usually low.

* Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Note: A class specification is a general listing of duties, responsibilities, knowledge, skills, and abilities required of an incumbent assigned to a particular class of work. There may be one or multiple positions assigned to a single classification; therefore, the class specification lists those work attributes that are common to every incumbent in the class.