City of Irving Job Description

Detention Officer

FLSA Status: Non-Exempt  Job Department: Police
Job Code: 33412  Reports To (Job Title): Detention Supervisor

PURPOSE
To oversee City jail inmates, including providing care, administrative tracking, & physical control.

ESSENTIAL DUTIES AND RESPONSIBILITIES
To perform this job successfully, an individual must be able to perform each essential duty satisfactorily.*

- Perform intake procedures for incarceration, which includes searching prisoners, receiving and logging personal property, screening prisoners for health concerns, and entering various text and graphic data into tracking systems.
- Conduct breath tests on prisoners arrested for DWI as required, which includes assisting patrol officers in the completion of offender processing, acting as video operator, witnessing assessment interview, and providing physical backup.
- Complete jail releases, which includes verifying tracking information and disposition of charges, releasing prisoner property, issuing court dates, preparing bonds, and assuring no outstanding warrants exist.
- Provide daily care of prisoners, including preparing and distributing meals, making hourly rounds to assure prisoner safety, delivering medications, and directing recreation.
- Operate central control panel and housing control panels, including elevators, doors, cameras, monitors, and PA system.
- Collect money and maintains cash drawer.
- Restrain and secure combative prisoners by using verbal skills, hand control techniques, restraints, TASER, and/or capsicum spray.
- Instruct and oversee trustees in cleaning and maintaining jail, including sweeping, mopping, disinfecting, sterilizing, and laundering.
- Prepare for daily arraignments, which includes sending charges and reports to court clerk, restraining prisoners during hearing, releasing prisoners to community service, and determining disposition of bonding information.
- Attend court when requested, which includes assisting in explaining the details of the case and providing documents to the court.
- Document daily prisoner activity and submit daily report of shift activity.
- Perform related duties as assigned.
- Transport and / or escort prisoners to other locations or facilities.
OTHER DUTIES AND RESPONSIBILITIES

- Train detention officers, including demonstrations and presentations.
- Receive, stock, and inventory food orders for inmates.
- Issue personal hygiene items to prisoners and maintains inventory of hygiene items.

SUPERVISORY RESPONSIBILITIES

Supervisory responsibility is not a regular part of the position.

FINANCIAL / BUDGETARY RESPONSIBILITY

- Calculate and receive daily prisoner bond money.
- Conduct daily credit card transactions for prisoner bonds.
- Reconcile daily cash and credit card transactions.
- Accept cash for prisoner calling cards.
- Maintain cash drawer.

QUALIFICATIONS:
The requirements listed below are representative of the knowledge, skill, and/or ability required.*

EDUCATION

- Equivalent to the completion of 12th grade.

EXPERIENCE

- No minimum experience required.

CERTIFICATES, LICENSES, REGISTRATIONS

- Breath Test Operator TCOLE certification.
- Valid Texas Driver’s License.
- Appropriate NCIC/TCIC access certification.

KNOWLEDGE OF

- Law and Government: Laws, penal codes, court procedures, precedents, government regulations, and the democratic political process.
- English Language: The structure and content of the English language, including the meaning of words and grammar.
- Jail Safety & Security: Principles and procedures for prisoner and officer safety, including use of force, search, and restraint.
- Psychology: Basic human behavior and performance, including individual differences in ability, personality, learning, and motivation.
SKILLS AND ABILITIES IN

- Basic Math: Adding, subtracting, multiplying, or dividing quickly.
- Social Perceptiveness: Being aware of others’ reactions and understanding why they react the way they do.
- Service Orientation: Actively looking for ways to help people.
- Active Listening: Listening to what others are saying and asking questions as appropriate.
- Speech Clarity: Speaking clearly so that it is understandable to a listener.
- Speech recognition: Identifying and understanding the speech of another person.
- Oral Comprehension under Duress: Listening to and understanding information and ideas presented through spoken words and sentences in stressful situations.
- Oral Expression under Duress: Communicating information and ideas in speaking so others will understand in stressful situations.
- Direction and Instructional Comprehension: Interpreting a variety of instructions furnished in written, oral, diagram, or schedule form.
- Reading Comprehension: Reading and Interpreting documents.
- Problem Sensitivity: Understanding when something is wrong or likely to go wrong.
- Interviewing Skills: Using oral language, social perceptiveness and reasoning skills simultaneously to elicit information.

GUIDANCE RECEIVED

**General Instructions and Established Precedent/Procedures**
Follows general supervisory instructions, as well as policies and precedents open to judgment in some areas and more specific guidelines, policies and procedures in others. Based on knowledge of policies, precedents and procedures, may assist others with standard work methods and problems.

CONTACTS

This position interacts with: the public and various courts in regards to prisoner status and / or location; internal and external police officers as to incarceration and prisoner status; and with vendors and maintenance personnel in regards to jail equipment, prisoner subsistence, or jail repair.

EQUIPMENT AND PROPERTY

The employee will be trained and responsible for having a working knowledge of the following: office equipment (computer, copier, fax machine, telephone, cash register, credit card machine, etc.); the Jail Door Control System and building security system; the Ten printer fingerprinting machine; the DWI Intoxilyzer machine; the Scot-Air-Pak breathing apparatus; and the police radio. Also, s/he will be responsible for the maintenance of detention officer issued equipment, as well as the maintenance and storing of prisoner property.
PHYSICAL DEMANDS
The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.*

The employee constantly is required to listen, see, sit, talk, and/or type. Frequently, s/he is required to lift up to 10 pounds, pull, push, reach, stand, and/or walk. Occasionally, s/he is required to carry, grasp, handle, feel, and/or kneel. Specific vision abilities required by this job include close vision, distance vision, and color vision. Specific audio abilities required by this job include being able to identify voice recognition, specific tones, radio transmissions and background noises.

WORK ENVIRONMENT
The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job.*

The noise level in the work environment usually is moderate. This job requires the employee to make decisions directly affecting the safety of others, as well as, to be capable of working shift work.

* Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Note: A class specification is a general listing of duties, responsibilities, knowledge, skills, and abilities required of an incumbent assigned to a particular class of work. There may be one or multiple positions assigned to a single classification; therefore, the class specification lists those work attributes that are common to every incumbent in the class.