

## **Refunds**

### **Policy**

The Irving Public Library provides vending machines, copiers, bill-changers, and pay-for-print machines for customer and staff needs.

- The Library advises everyone to use provided machines at their own risk. The Library does not give refunds for money that is lost in a vending machine, copier, bill-changer or pay-for-print machines.
- All machines within the Library are labeled with this policy.
- Contact information for vending machines is attached to the vending machines for customer and staff complaints.