



## **FAQs: Drive Thru and Second Doses**

### **Drive-Thru Questions:**

#### **Where do I enter?**

Enter through Gate 2 and staff will direct you to the appropriate lane. There are separate lanes for first dose appointments, and those returning for second-doses.

#### **How many people per vehicle?**

You may have as many people in the car receiving the vaccine as you have working windows, assuming each person has a confirmed appointment. Each person receiving the vaccine must be seated next to a window.

#### **How does the drive-thru work?**

When you arrive at Fair Park, you will be asked to show your QR code or provide your name and date of birth to verify your appointment. The QR code is specific to you and contains your registration information. Staff will then direct you to the appropriate lane (first dose vs. second dose) and you will stay in your car through the entire vaccination process. During the vaccination process, staff will scan your QR code and you will be asked to show a photo ID matching the information in our registration system. Once your identity is confirmed, you will receive your vaccine. After you receive the vaccine, you'll be directed to a waiting area to be monitored for at least 15 minutes.

#### **Can I still walk up or take DART?**

Yes, that is still an option. Pedestrians will be picked up and dropped off at the Fair Park DART station by a DART shuttle bus.

### **Second Dose**

#### **Is there a separate drive-thru/entrance for individuals coming for their second dose?**

Yes, once you drive up to Gate 2, the on-site staff will direct you to separate lanes for first dose appointments and individuals returning for their second dose.

#### **Can someone drop me off and I walk up?**

Yes, there will be a walk-up option for second doses. Pedestrians will be picked up and dropped off at the Fair Park DART station by a DART shuttle bus.

#### **What time should I come?**

You should come around the same time of day you received your first dose.

#### **Do I need an appointment for my second dose?**

No, you do not need an appointment at this time. You received a vaccination card when you got your first dose that included the date you need to come back for your second dose. Please return on the date written on your vaccination card. You may also receive a reminder text for your second dose (if you provided a phone number) with instructions to fill out a form. Please fill out this form prior to arriving at Fair Park. You will receive a QR code, which will help speed up the vaccination process.

**What if I don't have my vaccine card?**

Staff on site will be able to look you up by your name and information to confirm you received your first dose at Fair Park.

**Can I receive my second dose at Fair Park if I received my first dose from another provider?**

No, you need to return to your original provider for your second dose. DCHHS is provided an allotment for second doses based on the first doses they provided to individuals. Those doses are reserved only for individuals who received their first dose at Fair Park.