How do you know if your medicine requires step therapy?

When your doctor sends a prescription to the pharmacy, the pharmacist will be alerted and will let you know the steps you need to follow.

If your medicine does require step therapy:

- Contact your doctor and discuss your path forward.
- If you and your doctor feel that the original medicine is best for you, he or she can submit a prior authorization request for coverage consideration.
- If you have any questions regarding step therapy or a specific medicine, call the number listed on the back of your member ID card.
- Go to MyPrime.com for more information.

As always, cost is only one factor in choosing a medicine. Treatment decisions are between you and your doctor. Coverage is based on the limitations and exclusions noted in your benefit plan. See your plan materials for details.