

Core Values/Best Practices

The Baldrige Core Values or Best Practices are the foundation for the Baldrige Criteria and are essential for a results-oriented organization focused on performance excellence. These Core Values/Best Practices must be applied and integrated at all levels of the organization.

Visionary Leadership

Visionary Leadership occurs when there is a shared vision and visible commitment of all stakeholders to the principles and practices of continuous improvement and performance excellence.

Organizational and Personal Learning

Organizational and Personal Learning occurs when there is a well-executed approach enabling staff to participate in personal learning and continuous improvement processes.

Valuing Workforce Members and Partners

Valuing Workforce Members and Partners occurs when staff and stakeholders' input, shared decision making, on-going development, and collaboration are valued and enhanced.

Agility

Agility occurs when there is the desire and the ability for faster and more flexible response to stakeholder needs.

Focus on the Future

Focus on the Future occurs when there is an understanding of the expectations of next level staff, of the community, and of businesses so that the organization can prepare for a future point in time.

Managing for Innovation

Managing for Innovation occurs when stakeholders are supported in creating meaningful change in programs or processes that create new value for organizational achievement.

Management by Fact

Management by Fact occurs when data is used to drive decisions, inform, or to evaluate key processes and results.

Societal Responsibility

Societal Responsibility is the belief in group norms and values and the practice of good citizenship, understanding that it is the organization's role to model these values as members of the community.

Focus on Results and Creating Value

Focus on Results and Creating Value occurs when there is a focus on results and those actions which create value in attaining results.

Systems Perspective

Systems Perspective occurs when processes are planned, aligned and implemented systematically and systemically to increase the likelihood of reaching targeted goals.