

Hot line Number (972) 721-5487 (LITR)

- To facilitate public input on litter problems within the city, The Parks and Building Maintenance Department has established a 24-hour corridor litter hot Line. This number is available to all citizens, and enables our customers to provide direct feedback on corridor litter issues within the city. The number is monitored each business day, and all calls are routed for handling. Depending on the location and nature of the issue, response may be made either by the corridor litter team or district park maintenance personnel. Neighborhood or code violation issues may be routed directly to Code Enforcement.
- The corridor team performs litter control seven days a week on specific primary corridor thoroughfare areas: daily (51.4 miles) and weekly (31.4 miles). Additionally, the team responds to all calls for collection of abandoned shopping carts.