Federal and state assistance is available for Dallas County residents and businesses impacted by the recent severe weather in North Texas. Assistance ranges from home repairs and temporary needs (food, diapers, prescriptions, etc.) to temporary housing, unemployment assistance and more.

FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA) INDIVIDUAL ASSISTANCE & OTHER NEEDS ASSISTANCE (ONA)

Deadline to Apply: July 16
- Online at DisasterAssistance.gov/
- Download the FEMA App for mobile devices.
- Call the FEMA helpline at (800) 621-3362 between 6 a.m. and 10 p.m. Help is available in most languages.
  - If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA your number for that service.

TEXAS DISASTER SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (D-SNAP)

Deadline to Request: June 30
- Call 211, select Option 8

TEXAS WORKFORCE COMMISSION (TWC) DISASTER UNEMPLOYMENT ASSISTANCE (DUA)

Deadline to Apply: Initial Applications - Aug. 4, 2024
Individuals should apply for regular unemployment benefits. If ineligible, applicant can apply for DUA.
- Online at TWC.Texas.gov
- Call (800) 939-6631

U.S. SMALL BUSINESS ADMINISTRATION (SBA) DISASTER HOME LOANS

Residents - Deadline to Apply: July 16
Businesses - Deadline to Apply: Physical Damage - July 16, 2024 | Economic Injury - Feb. 18, 2025
SBA Disaster Reference: TX-20010
- Register and Apply at the MySBA Loan Portal at https://lending.sba.gov/search-disaster/?disaster=TX-20010
- Email disastercustomerservice@sba.gov
- Call (800) 659-2955
  - For telecommunications relay services, dial 7-1-1.

BE ALERT TO FRAUD

FEMA will be sending Disaster Survivor Assistance (DSA) crews to affected neighborhoods, often going door-to-door to help residents apply for federal, state and other assistance. Verify the individual’s status by asking to see their official government ID. Report any suspected fraudulent activity to Irving Police at (972) 273-1010.

CityofIrving.org/Storm-Relief