Disaster Unemployment Assistance (DUA)

If you lost your job or were self-employed and cannot work because of a wildfire, flood, hurricane, or other disaster, you may be eligible to receive Disaster Unemployment Assistance. DUA pays unemployment benefits to working individuals directly affected by a federally declared disaster.

For more information or to apply for DUA:

- Visit our Disaster Unemployment Assistance page at: [https://www.twc.texas.gov/programs/unemployment-benefits/disaster-unemployment-assistance](https://www.twc.texas.gov/programs/unemployment-benefits/disaster-unemployment-assistance)
- Apply online at: [https://www.twc.texas.gov/services/apply-benefits](https://www.twc.texas.gov/services/apply-benefits) 24 hours a day
- Apply through TWC’s Tele-Center at 800-939-6631 during normal business hours

What you need to apply:

- Your Social Security number
- Your last employer’s business name, address and phone number
- The first and last dates (month, day and year) you worked
- The number of hours you worked and your pay rate
- A telephone number where we can reach you or leave a message
- An address where you can get mail
- If you want your disaster assistance funds sent directly to your bank, you will need your bank account information: your bank account type (checking/savings), account number, and bank routing number

Disaster recovery assistance for eligible recipients is available without regard to race, color, gender, religion, national origin, age, disability, English proficiency or economic status.

Equal Opportunity Employer/Program

Auxiliary aids and services are available upon request to individuals with disabilities.

For Relay Texas, call 711

[https://www.twc.texas.gov](https://www.twc.texas.gov)